

NLH'S Michelle Miller, RN, discusses her experience working in the Infusion Suite and the benefits of working at a smaller community hospital.

Transcript:

My role here in the inpatient suite is a nurse. I take care of patients who have chronic illnesses. They receive intravenous medications, as well as intramuscular injections. Communication is really important, especially for patients who are coming in. They're nervous about what's going to happen here. So it's my job to put them at ease and explain thoroughly what the process will be while they're here and we're taking care of them. For our oncology population specifically, coming in and having treatment it can be very nerve-wracking. So I do my best to put their mind at ease and to answer their questions and just provide a little extra TLC. I think in a small community hospital, there's, a great opportunity for learning and you can cross the hall, so to speak or dip your toes in other areas. If you have an interest in learning something different, nobody's ever discouraged me from learning something new here. I don't have the feeling that I'm just a number here in a small hospital. So in a larger facility, maybe sometimes you feel that way or a nurse may feel that way, but we see leadership in the hall every day, they know your name. And I think that's important to feel like you're connected.